CALAVERAS TRANSIT PASSENGER SURVEY
Please help us improve Calaveras Transit by completing this survey. Circle, check or PRINT your answers.

1. In the past seven days, how many days have you ridden Calaveras Transit?  
   [ ] 1 2 3 4 5  
   [ ] This is my first time ever riding Calaveras Transit

2. Where did you begin this one-way trip?  
   [ ] 1 Angels Camp  [ ] 5 Jackson  [ ] 9 San Andreas  
   [ ] 2 Arnold  [ ] 6 Mokelumne Hill  [ ] 10 Valley Springs  
   [ ] 3 Copperopolis  [ ] 7 Murphys  [ ] 11 West Point  
   [ ] 4 Columbia College  [ ] 8 Rancho Calaveras  
   [ ] 12 Another town in Calaveras County  
   [ ] 13 Outside of Calaveras County

3. Where is your final destination for this one-way trip?  
   [ ] 1 Angels Camp  [ ] 5 Jackson  [ ] 9 San Andreas  
   [ ] 2 Arnold  [ ] 6 Mokelumne Hill  [ ] 10 Valley Springs  
   [ ] 3 Copperopolis  [ ] 7 Murphys  [ ] 11 West Point  
   [ ] 4 Columbia College  [ ] 8 Rancho Calaveras  
   [ ] 12 Another town in Calaveras County  
   [ ] 13 Outside of Calaveras County

4. Will you use transportation services other than Calaveras Transit to complete this one-way trip?  
   [ ] 1 Yes  [ ] 2 No

4A. IF YES - what other transit service will you use on this trip?  
   [ ] 1 Tuolumne County Transit  [ ] 3 Other  
   [ ] 2 Amador Transit

5. Did you board today in a wheelchair or bring a bicycle on the bus?  
   [ ] 1 No  [ ] 2 Wheelchair  [ ] 3 Bicycle

6. What is the main purpose of this trip today?  
   [ ] 1 Work  [ ] 3 School/College  
   [ ] 2 Shopping  [ ] 4 Medical Appointment  
   [ ] 3 Social Service Appointment  [ ] 7 Recreation  
   [ ] 4 Other

7. How did you pay your fare for this trip?  
   [ ] 1 Cash  [ ] 3 All Day Pass  
   [ ] 2 Ticket  [ ] 4 Monthly Pass  [ ] 5 Student Monthly Pass

8. Do you qualify for discounted bus fare due to age (65+) or disability?  
   [ ] 1 Yes  [ ] 2 No

9. How do you get information about Calaveras Transit routes and schedules?  
   [ ] 1 Website  [ ] 6 Called on the phone  
   [ ] 2 Printed Passenger Guide  [ ] 7 Bus Operator  
   [ ] 3 Display at Bus Stop  [ ] 8 Family or friend  
   [ ] 4 School or College  [ ] 9 Social Service Agency  
   [ ] 5 Other

10. Please check all of these that describe you:  
    [ ] I access the internet regularly  [ ] I have an email address  
    [ ] I have a cell phone  [ ] I have a credit or debit card  
    [ ] I have a smartphone with internet access

11: Please rate your experience with Calaveras Transit during the past 60 days.

<table>
<thead>
<tr>
<th>RATE Calaveras Transit</th>
<th>1=Poor</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5=Excellent</th>
</tr>
</thead>
<tbody>
<tr>
<td>A. Courtesy &amp; helpfulness of the bus drivers</td>
<td>1 2 3 4 5</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>B. How often your bus is on-time</td>
<td>1 2 3 4 5</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>C. Comfort of the vehicle</td>
<td>1 2 3 4 5</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>D. How frequently your bus runs</td>
<td>1 2 3 4 5</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>E. Ease of getting transit information</td>
<td>1 2 3 4 5</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>F. Convenience of connecting between Calaveras Transit routes?</td>
<td>1 2 3 4 5</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>G. Convenience of connecting with other transportation services</td>
<td>1 2 3 4 5</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>H. Cost of bus fares</td>
<td>1 2 3 4 5</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I. Overall, how would you rate Calaveras Transit?</td>
<td>1 2 3 4 5</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
12. In what community do you live?

- Angels Camp
- Arnold
- Copperopolis
- Columbia College

- Jackson
- Mokelumne Hill
- Murphys
- Rancho Calaveras

- San Andreas
- Valley Springs
- West Point

- Other

13. Which best describes you?

- Employed full time
- Employed part time or seasonally
- Retired
- Not employed

14. Are you a student?

- Yes
- No

15. If you are a student, where do you attend school or college?

- Columbia College
- Bret Harte High School
- San Andreas High School

- Middle School
- Other

16. How old are you?

17. What is your approximate annual household income?

- Less than $10,000
- $10,000 to $14,999
- $15,000 to $24,999
- $25,000 to $34,999
- $35,000 to $44,999
- $45,000 to $54,999
- $55,000 to $74,999
- $75,000 to $99,999
- $100,000 or more

18. Which do you consider yourself (check all that apply)

- African-American/Black
- Asian
- Caucasian/White
- Hispanic or Latino

- Native American
- Pacific Islander/Hawaiian Native
- Other

19. Do you have a valid driver’s license?

- Yes
- No

20. Was a vehicle available for your use to make this trip?

- Yes
- No

21. If Calaveras Transit were able to expand services, how important would each of the following improvements be to you personally?

1 = not important to me
5 = very important to me

A. Operate bus service on Saturdays.
B. Provide buses with more seating capacity.
C. Provide service to Sutter Creek to connect with Amador Transit to Sacramento.
D. Provide intercity bus service to Stockton, including connection with Greyhound.
E. Provide local transit service within Angels Camp.
F. Provide local transit service within San Andreas.
G. Provide local transit service within Murphys.
H. Provide shelters at more bus stops.
I. Service to another Calaveras County community (specify)
J. Direct service to Sonora.

22. Which one improvement listed above would be most important to you?

A B C D E F G H I J

23. Is there another improvement to Calaveras Transit service that would be more important to you? If yes, please describe here (PRINT).

_____________________________________________________
_____________________________________________________

Please return the questionnaire to the surveyor before you get off the bus. THANK YOU!