Training Tools to Keep Your Program Sharp

National RTAP Resources Overview Webinar
MTAP and National RTAP
January 19, 2016
• Introductions
• National RTAP overview
  – Dashboard: web tools, paper tools/trainings
  – National RTAP eLearning
  – Peer to Peer Calls

• Discussion - Approaches to Training
  – Curtis Sims, SCDOT
  – Denise Tyler, DE DOT DART
  – Justin Neidel, OK DOT
National RTAP Overview
National RTAP Products and Services

- Resource Center - [nationalrtap.org](http://nationalrtap.org), phone, email, chat, eNews
- National RTAP eLearning - learning management system
- Topic guides, links, and partner organization reports/guides
- Toolkits - State RTAP, Marketing, ADA, Transit Manager, Roadeo
- Webinars - FTA, NRTAP, other partners
- Web Apps - GTFS Builder, Website Builder, ProcurementPRO
- Peer-to-Peer Network - conversations about current issues
Use National RTAP Resources to:

• Create or update a training class
• Answer your questions about rural transit planning, operations, management, or funding
• Incorporate technology into your program or transit system
• Learn about the latest developments in rural transit, including funding opportunities
• Get expert advice from a peer transit provider or RTAP manager
• Hear knowledgeable speakers without leaving the office
National RTAP Products
New Products and Coming Attractions

Recently released 2015

- Marketing Transit Toolkit
- National RTAP eLearning LMS
- Top Shops: Emergency Management in Maintenance Facilities
- START Online (with CTEL)
- Oversized Wheelchair Tech Brief
- 101 Webinar Series (FTA Bus Safety/SMS, Rides to Wellness, Ethics, Title VI, Intercity Bus)
- Rural NTD in INTDAS

Coming soon

- Interstate Regulations Tech Brief
- Charter Tech Brief for very rural
- NCMM Trainings
101 Webinar Series

Recent
• FTA Bus Safety and SMS
• Marketing Toolkit Overview/Demo
• Intercity and Private Match
• Title VI
• Rides to Wellness
• Ethics in Transit Decision-Making
• ADA and Rural Transportation
• Drug & Alcohol Testing
• Charter Service & School Transportation

Future topics may include:
• Safety and asset management
• Collaboration with FTA’s Oversight Office
• Employee wellness
• YOUR Burning Issue
Rural NTD in INTDAS

• Rural data into the Integrated National Transit Database Analysis System (INTDAS)

• Contract with Florida International University

• 2013 Data available
  – Request access at www.ftis.org/INTDAS/NTDLogin.aspx
  – Introductory webinar is available online

• Custom reports: efficiency, effectiveness, trips, costs, miles
Top Shops: Emergency Management in Vehicle Maintenance Facilities

Module 4: Fire Incidents

Fire Extinguishers

<table>
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<th>Fire Extinguisher</th>
<th>Symbols</th>
<th>Types of Fires Extinguished</th>
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<td>Class A Extinguisher</td>
<td><img src="image" alt="A" /></td>
<td>Fires involving wood, paper, cloth, trash, etc.</td>
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<tr>
<td>Class B Extinguisher</td>
<td><img src="image" alt="B" /></td>
<td>Fires involving gasoline, oil, paint, etc.</td>
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<td>Class K Extinguisher</td>
<td><img src="image" alt="K" /></td>
<td>Fires involving cooking oils and fats</td>
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Thunderstorms, Tornadoes, and Hurricanes

Introduction

Click on each tab on the left of your screen to read how to respond should a thunderstorm, tornado, or hurricane hit your area. When you have finished, click the ‘Next’ button to continue.

Which of the following is NOT one of the three components needed to start or maintain a fire? (Select the correct response.)

- Fuel
- Heat or ignition
- Carbon monoxide
- Oxygen
3-17 Accelerating the Vehicle

Situation:
Your vehicle is the first in line to stop for a red light at a busy intersection.

After the light turns green, what's the correct safety procedure?
Select your answer, then click Next.

- Accelerate suddenly.
- Accelerate smoothly and gradually.
- Move as slowly as possible until crossing the intersection, then accelerate suddenly.
- Alternate suddenly, then gradually.

Vehicle Safety

2-19 Tire and Rim Check

Performing a detailed tire and rim check:
- Inspect tread DEPTH.
- Depth should be EVEN from sidewall to sidewall.
- Note a 4/32-inch on the steering AXLE.
- Note a 2/32-inch on all OTHERS.
- REPORT worn tires; use a depth gauge.
- Each tire should be checked at the location showing the GREATEST wear.
Marketing Transit Toolkit

• Online toolkit with three components:
  – (a) Information about transit marketing and worksheets for how to create a transit marketing plan
  – (b) Microsoft Publisher templates of marketing materials for transit
  – (c) Library of transit graphics and stock images (copyright-free)

• Available at www.nationalrtap.org/marketingtoolkit

• Recorded Overview and Demonstration webinars available at www.nationalrtap.org/webinars
Oversized Wheelchair Tech Brief

• Released in summer 2015

• Tech Brief Covers:
  – Basic ADA wheelchair related requirements
  – Revised definitions
  – Identified Issues and Solutions (practices/recommendations) from TCRP Report 171 and other sources
  – Solicited review from DREDF and FTA Civil Rights Division
National RTAP eLearning

• Learning management system (LMS) that hosts:
  – New RTAP online trainings (Top Shops) and existing trainings converted to online versions (START, 2 the Point, and more)
  – Trainings by partner organizations (RLS/ODOT drug & alcohol training)
  – Other learning elements and links to outside trainings

• Key benefits:
  – Self-paced, (mostly) interactive trainings online – saving time and money
  – Managers can assign trainings and track learner progress/performance

• Register at elearning.nationalrtap.org or learn more at nationalrtap.org/eLearning-Portal
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National RTAP eLearning

- State “Teams”
  - Transit agencies can register under their state
  - State RTAP managers and/or program managers may eventually be able to upload state-specific trainings, for only their state to view

- Would you use this feature in your state?

- How do you see your program utilizing the LMS?

- Suggestions, requests, questions, or concerns? – share ideas with us by emailing info@nationalrtap.org
Website Builder Version 2

• Launched August 2014

• New features:
  – Template with transit-related pages
  – Easier to customize design
  – Instructional Videos

Works well with Marketing Transit Toolkit
Peer-to-Peer Calls

● New element of Peer-to-Peer Program
● Calls led by National RTAP staff and board members, facilitating discussion and information sharing
● Usually the third Wednesday each month at 2:30pm ET
● Contact Robin if interested in leading or sharing on a call
● Submit topic ideas by emailing info@nationalrtap.org
● Next Peer Call is on the topic of Transit Manager 101 and is next Wednesday, January 27 at 2:30pm ET
Look for us at these conferences!

- SWTA - Feb 1-3, 2016
- SC Alliance for Mobile Infrastructure - Feb 25-26, 2016
- AzDOT/AzTA - April 2016
- CTAA in Portland, Oregon - May 2016
- National Rural and Intercity Bus Conference in Asheville, NC - October 2016
- Or your state’s conference!
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A recording of this webinar will be posted at nationalrtap.org/webinars within one week. A transcript can also be provided upon request.
Contact Information

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http://scopt.transportation.org/Pages/MTAP.aspx

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